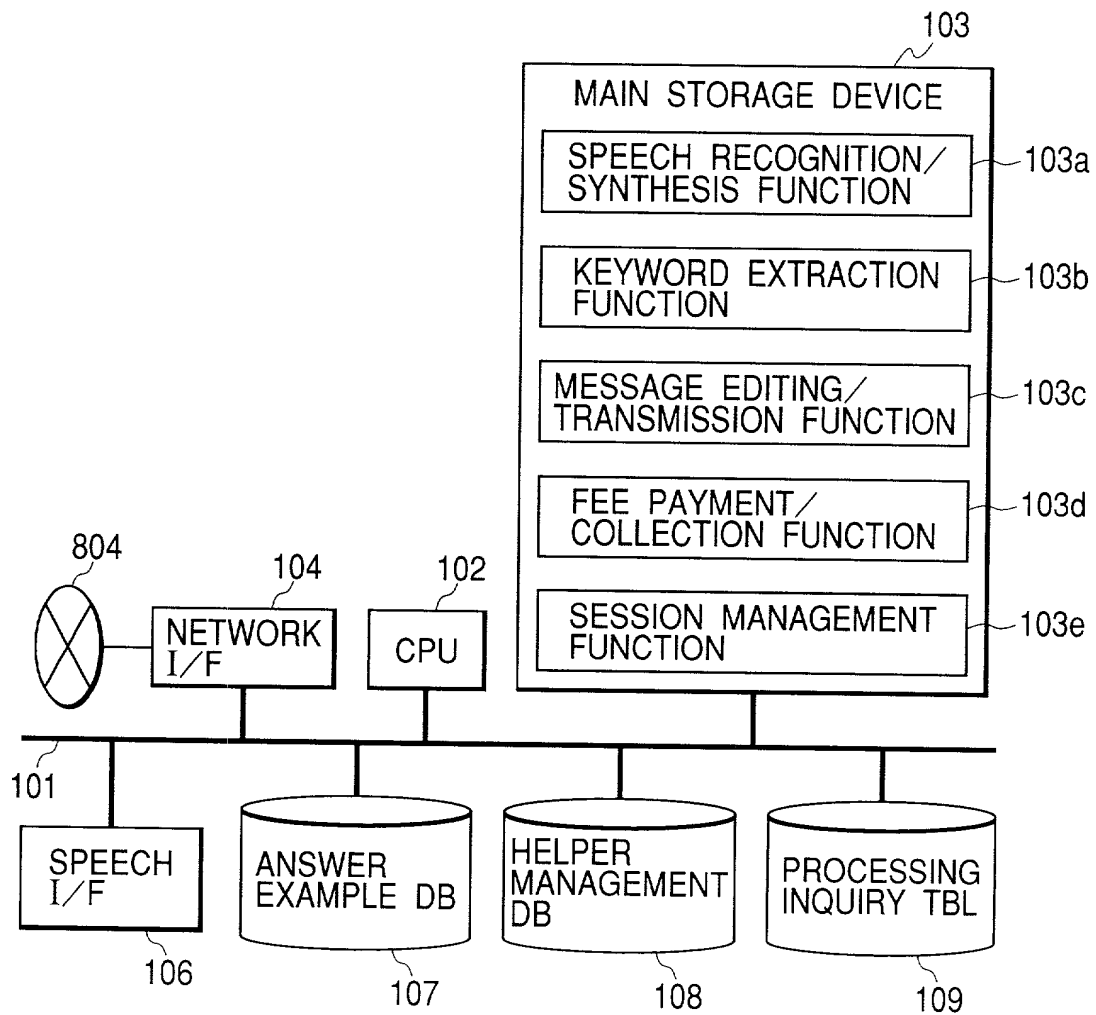
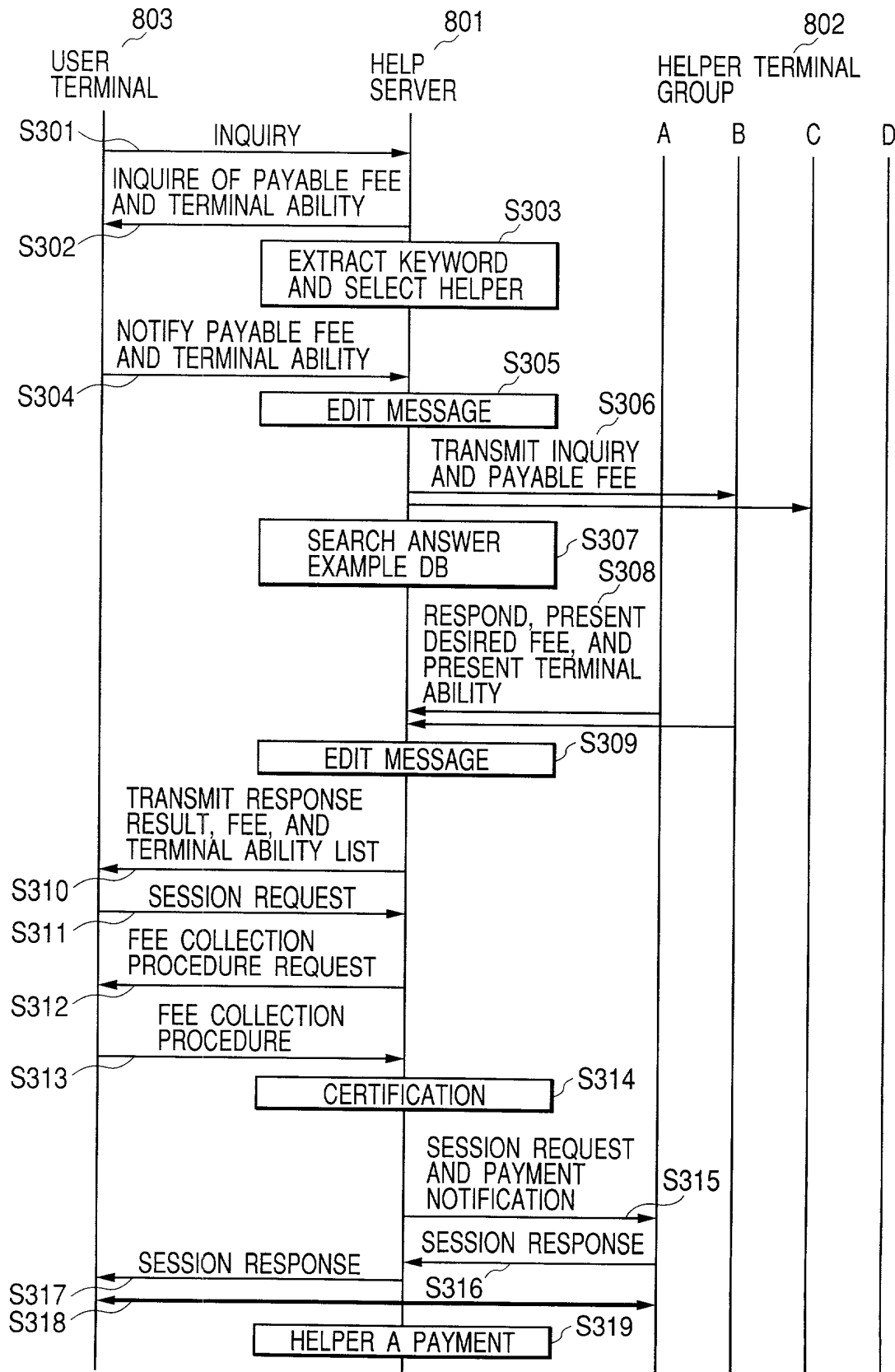


**FIG. 1**

*FIG. 2*

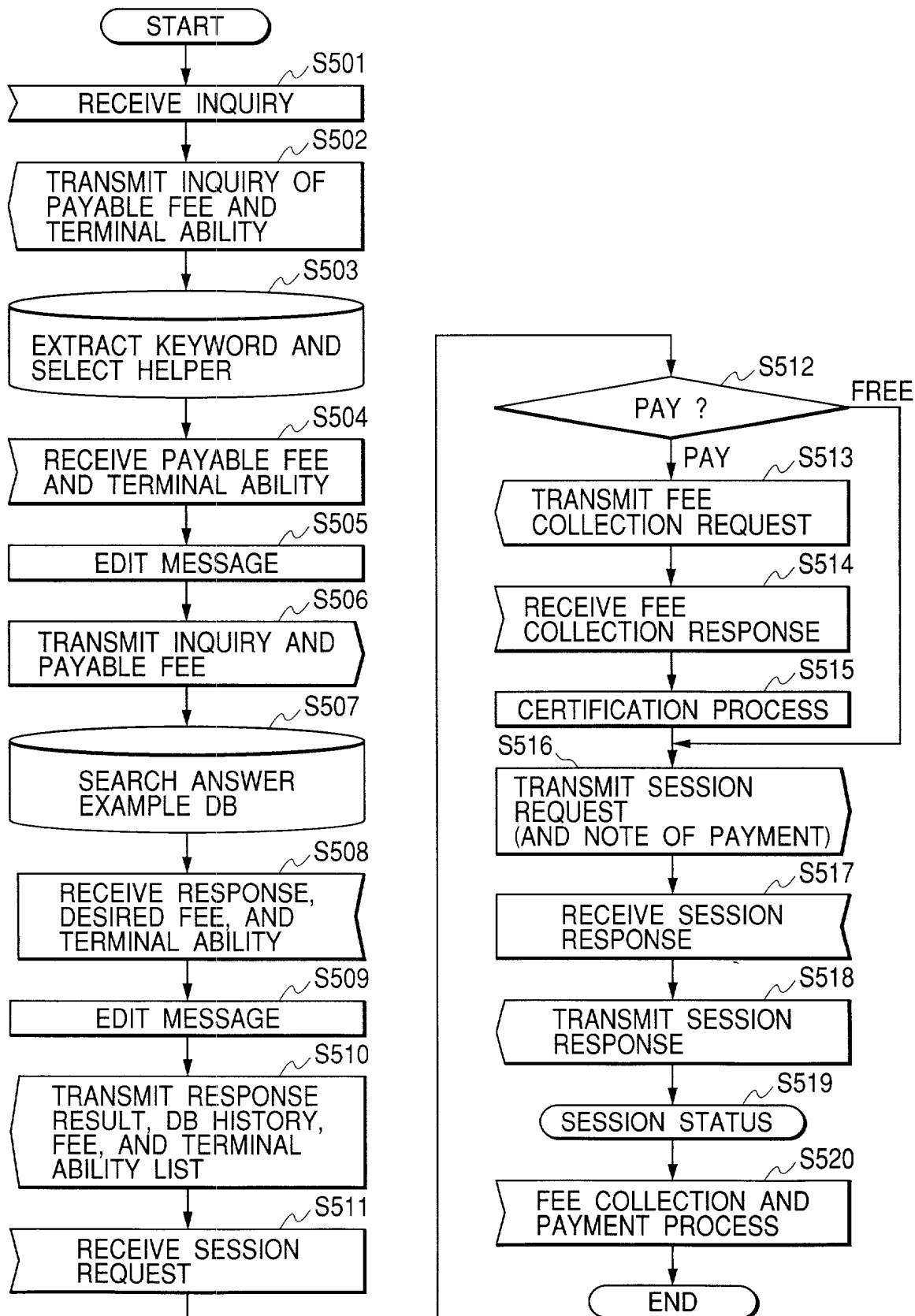
HN	KEYWORD	ACCESS INFORMATION	TRANSMISSION METHOD
0001	C LANGUAGE PERSONAL COMPUTER HTML ⋮	PHONE NUMBER MAIL ADDRESS URL ⋮	PAGER
0002	LODGMET TRAVEL AGENCY ⋮	PHONE NUMBER MAIL ADDRESS URL	MAIL
0003	ITALY SHIBUYA HOT SPRING ⋮	PHONE NUMBER	PHONE

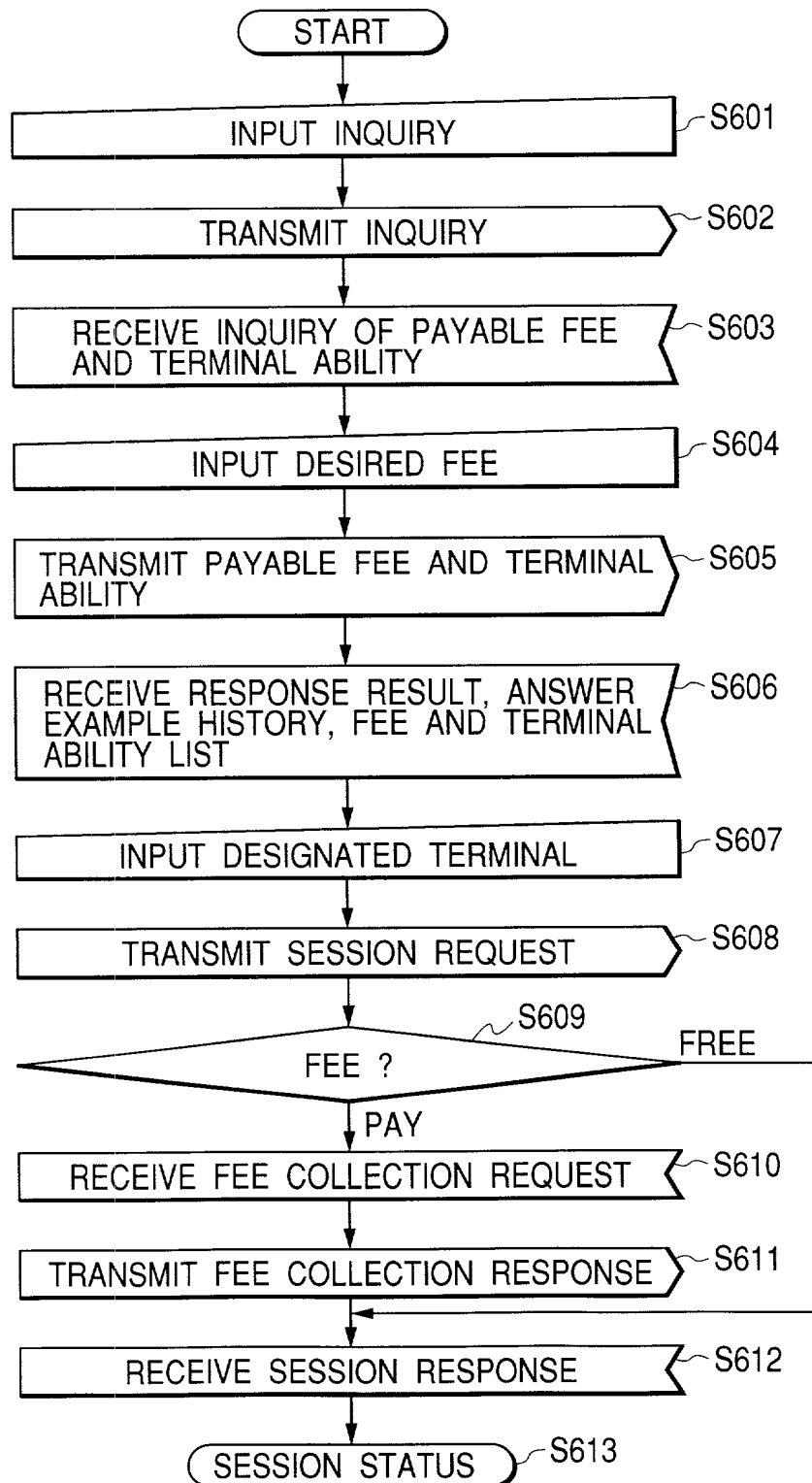
FIG. 3

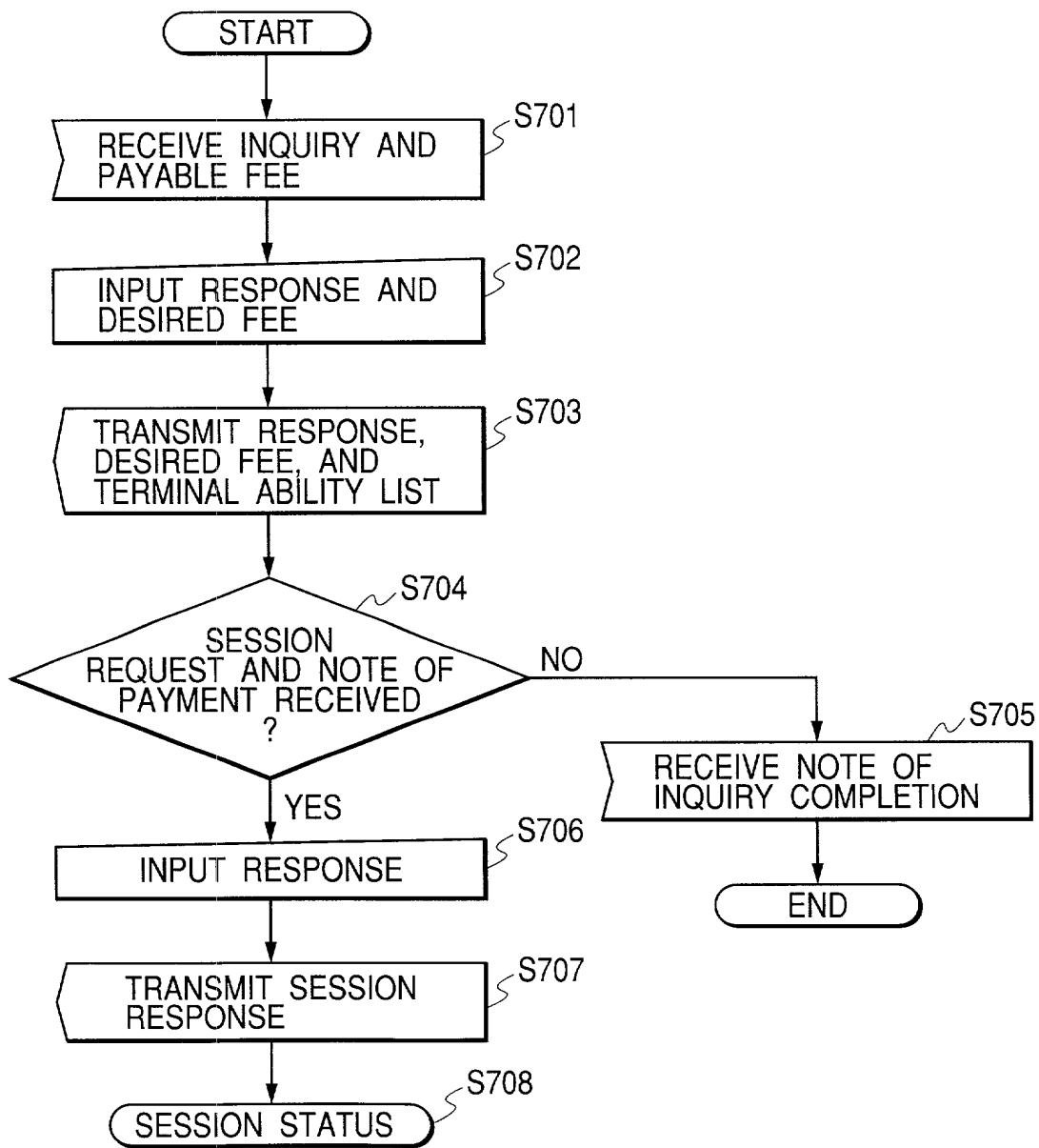


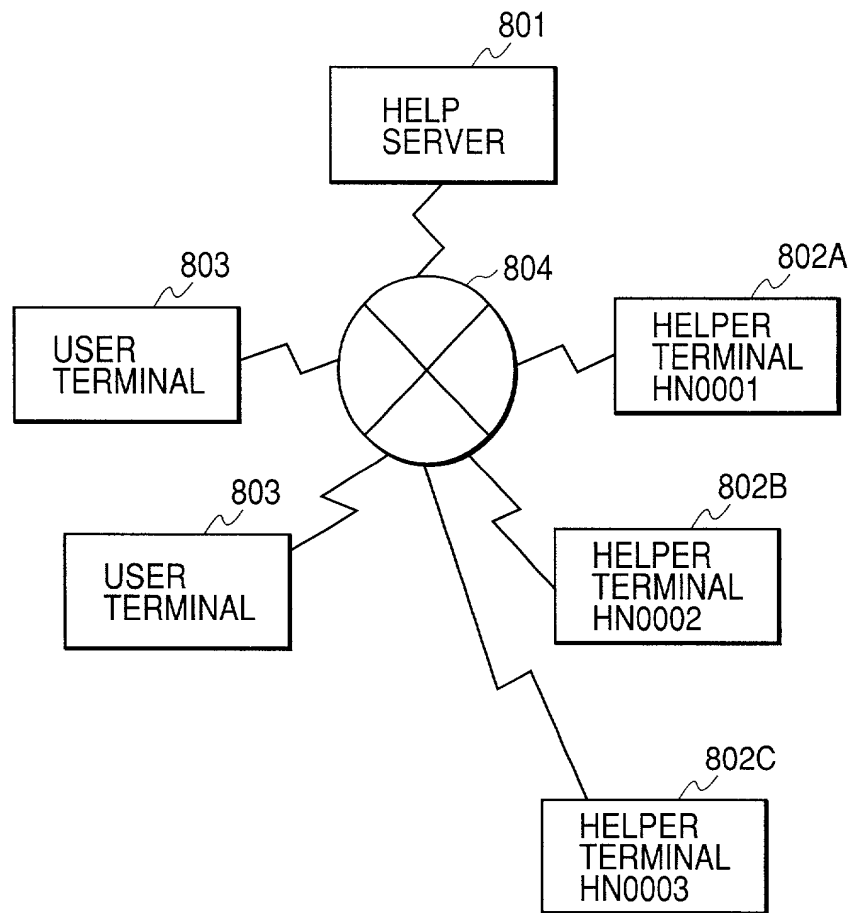
*FIG. 4*

	CHK	MESSAGE	COMMUNICATION ABILITY OF HELPER TERMINAL	FEE
401	<input type="checkbox"/>	VARIOUS HOTEL INFORMATION IS PROVIDED. PHOTO IS ALSO PROVIDED. BY TV PHONE	TV PHONE VOICE PHONE E-MAIL	¥ 300
402	<input type="checkbox"/>	I WENT LAST WEEK	VOICE PHONE	FREE
403	<input type="checkbox"/>	HISTORY (2000-03-30)	E-MAIL	FREE

**FIG. 5**

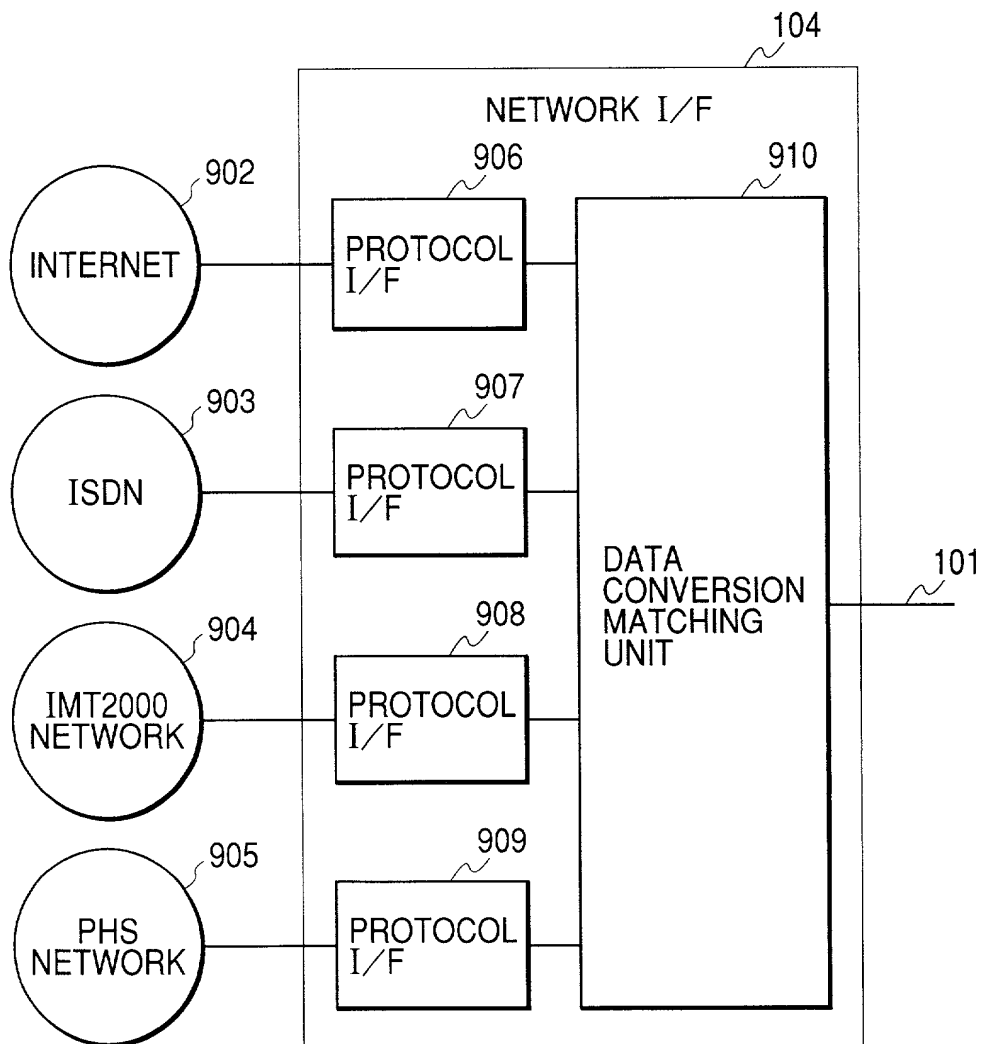
**FIG. 6**

**FIG. 7**

*FIG. 8*



**FIG. 9**



**FIG. 10**

QN	1001 USER NUMBER	1002 USER COMMUNICATION ABILITY	1003 INQUIRY CONTENTS	1004 OBJECT HELPER NUMBER	1005 ANSWER/ COMMUNICATION ABILITY FEE
0001	0123	VOICE PHONE TV PHONE E-MAIL	I WANT TO KNOW MANY ABOUT HOTEL IN ROME	0002	... TV PHONE VOICE PHONE E-MAIL
				0003	... VOICE PHONE
				ANSWER EXAMPLE 01	... E-MAIL
0002	5432	TV PHONE VOICE PHONE	SOUND FROM PERSONAL COMPUTER IS NOT DISABLED	0001	... VOICE PHONE
				0005	... TV PHONE
				ANSWER EXAMPLE 67	... E-MAIL